

# Resource and Referral List

February 13, 2002

Proper documentation of all hate-motivated crimes and harassment, particularly in the wake of the terrorist attacks on September 11, 2001, is very important. If you are a victim in need of immediate assistance, first call **911**. If local law enforcement does not investigate, contact the California Attorney General at **800-952-5225** or TTY **800-952-5548**. You can also log a complaint by emailing the Attorney General's office Public Inquiry Unit at **piu@doj.ca.gov** or fax your complaint to **916-323-5341**.

When you are safely out of danger, please utilize the services of agencies below to report the harassment and/or attack and to receive referrals to resources in your area to assist you and your family.

## HOTLINES

### **American Civil Liberties Union Hotline**

213-977-5291 (Los Angeles)

[www.aclu.org](http://www.aclu.org)

Those who call the line between 9 a.m. and 6 p.m. will be interviewed by a trained legal assistant. Those who call outside of business hours will be contacted later. The ACLU is particularly interested in hearing any examples of racial profiling, discrimination in public places such as hotels or restaurants, and discrimination by government agents such as school officials, city or county employees, and other government employees.

### **Asian American Legal Defense and Education Fund (AALDEF)**

212-966-5932

To report racial or anti-immigrant harassment or violence or to arrange a private, confidential meeting with AALDEF staff and cooperating attorneys call the number above.

### **Bay Area Hate Crimes Hotline and Community Support for the Muslim and Arab American Community**

650-994-1025

Hotline provides community support for victims of anti-Muslim and anti-Arab-American hate crimes in the Bay Area.

### **Council on American Islamic Relation (CAIR)**

800-78ISLAM

202-488-0833 fax

email: [webmaster@cair-net.org](mailto:webmaster@cair-net.org)

CAIR has an online hate crime incident form for your convenience. You can also download the form at the CAIR website and submit it with supporting documentation (i.e. police reports).

CAIR Incident Report

453 New Jersey Avenue S.E.

Washington, DC 20003

### **Council on American Islamic Relations (CAIR), Southern California**

888-678-3931

Contact CAIR Southern California to report hate crimes and harassment; for language assistance; and referrals to counseling.

**East Bay Support Group for Victims of Hate Crimes**

800-730-5988 (message center)

email: HateFreeZone2001@aol.com

**South Asian Bar Association of Northern California**

**Hate Crimes Hotline for South Asians**

888-99 – NO HAT(E) (996-6428)

[www.southasianbar.org](http://www.southasianbar.org)

The South Asian Bar Association and Foundation operates a Hotline for victims of hate crimes and discrimination. The Hotline voicemail is monitored daily, and an attorney returns all calls within 24 hours. The South Asian Bar Association can help you work with local police, district attorneys, and other local officials, as well as federal and state agencies, to ensure that any hate crimes and discrimination are taken seriously.

**Los Angeles County Department of Mental Health**

800-854-7771

The LA County Department of Mental Health hosts a crisis hotline for mental health issues providing a wide range of referrals including those that are language and culture specific.

**Muslim Public Affairs Council**

800-898-3558

email: mpacusa@aol.com

The Muslim Public Affairs Council has set up a hotline to address hate crimes. If you or anyone you know have experienced harassment or hate crimes based on your physical appearance, race, or ethnicity, please call.

**San Francisco Bay Area Hotline**

877-282-2288 (toll free)

This hotline, set up by GOMAC (Grassroots Organizers from the Muslim and Arab Community), will provide resources and support to those targeted and/or harassed. The line is staffed by people who speak both English and Arabic who will help document the incident, contact the police, and provide counseling.

**South Asian Network**

800-281-8111

The hotline provides referrals to victim assistance, legal and psychological counseling, health care services and domestic violence assistance.

**State of California Hate Crimes Hotline**

866-460-HELP

Victims of hate violence who file complaints with the California Department of Fair Employment and Housing (DFEH) may be awarded damages up to \$150,000 for emotional distress, property damages, lost wages, and medical expenses. DFEH staff can counsel victims concerning the

services available to them. An attorney is not required, and there is no fee for the DFEH's services, which include translation for all languages.

### **United States Commission on Civil Rights**

866-768-7227

800-877-8339 (hearing impaired)

email: ocre02@attglobal.net

The US Commission on Civil Rights' complaint referral service is designed to help place you in contact with the appropriate office for obtaining information about the complaint process. In addition to providing information specific to your situation, the referred office will be able to help you in the event you decide to initiate a discrimination complaint.

## **COMMUNITY-BASED AND GOVERNMENT ASSISTANCE AGENCIES**

### **American-Arab Anti-Discrimination Committee**

#### **West Coast Regional Office:**

P.O. Box 1056

Stanton, CA 90680

Contact: Michel Shehadeh

714-636-1232

email: adcwest@adc.org

www.adc.org

#### **National Office:**

4201 Connecticut Ave., N.W., Suite 300

Washington, D.C. 20008

202-244-2990

202-244-3196 fax

email: adc@adc.org

www.adc.org

### **Anti-Defamation League**

#### **Los Angeles Office**

10495 Santa Monica Blvd.

Los Angeles, CA 90025

310-446-8000

310-470-8712 fax

email: los-angeles@adl.org

#### **Orange County/Long Beach Office**

959 South Coast Drive, Suite 374

Costa Mesa, CA 92626

714-979-4733

714-979-4138 fax

email: orange-county@adl.org

**San Diego Office**

7851 Mission Center Court  
San Diego, CA 92108  
619-293-3770  
619-293-7010 fax  
email: [san-diego@adl.org](mailto:san-diego@adl.org)  
<http://www.adl.org/san-diego>

**San Francisco Office**

720 Market Street, Suite 800  
San Francisco, CA 94102  
415-981-3500  
415-981-8933 fax  
email: [san-francisco@adl.org](mailto:san-francisco@adl.org)

**Santa Barbara Office**

35 Victoria St.  
Santa Barbara, CA 93101  
805-564-6670

**Valley Office**

22622 Vanowen Street  
West Hills, CA 91307  
818-464-3220

**Armenian Relief Society**

517 W. Glenoaks Blvd.  
Glendale, CA 91202  
Contact: Sona Zinzalian  
818-241-7533 Ext. 101

The Armenian Relief Society provides services with language assistance in Arabic, Armenian, Farsi, Spanish, Russian and Turkish.

**Asian-American Legal Defense and Education Fund**

99 Hudson Street, 12th Floor  
New York, NY 10013-2869  
212-966-5932  
212-966-4303 fax  
Contact: Sin Yen Ling, [sling@aaldef.org](mailto:sling@aaldef.org)

**Asian Law Caucus**

720 Market Street, Suite 500  
San Francisco, CA 94102  
415-391-1655  
415-391-0366 fax  
email: [alc@asianlawcaucus.org](mailto:alc@asianlawcaucus.org)

**Asian Pacific American Legal Center**

1145 Wilshire Blvd., 2nd floor  
Los Angeles, CA 90017  
213-977-7500  
213-977-7595 fax  
Contact Person: Arlene Daus @ 213-977-7500 - ext. 263

**California Association of Marriage and Family Therapists**  
310-375-8976

The California Association of Marriage and Family Therapists provides counseling referrals including those for victims of trauma in need of language and culture specific services.

**California Department of Fair Employment and Housing (DFEH)  
Victim Compensation and Government Claims Board**

The DFEH enforces the California civil laws that provide protection and money damages to victims of hate violence. The State Victim Compensation and Government Claims Board also provides monetary relief to any California resident who is injured or threatened with injury as a result of a hate or bias crime. Immediate family members may also qualify for assistance under this program.

866-460-HELP (4357)  
800-700-2320 (hearing-impaired relay service)  
email: [hate.report@dfeh.ca.gov](mailto:hate.report@dfeh.ca.gov)

A complaint can be filed with the Department of Fair Employment and Housing utilizing the phone numbers or email above. The complaint must be filed within one year of the act of threat of violence. An attorney is not required, and there is no fee for the Department's services. All languages can be accommodated.

800-777-9229 (toll free)  
800-735-2929 (hearing-impaired relay service)

Victims or their families can call the DFEH Victim Compensation Program hotline to apply for compensation. In most cases, you must call within one year. All languages can be accommodated.

**Coalition for Human Immigrant Rights of Los Angeles (CHIRLA)**  
1521 Wilshire Boulevard  
Los Angeles, CA 90017  
Contact: Irene Muro  
213-353-1333  
213-353-1344 fax

**Council on American Islamic Relations (CAIR), Southern California**  
2180 West Crescent Avenue – Suite F  
Anaheim, CA 92801  
Contact: Hussam Ayloush  
888-678-3931 or 714-776-1847  
714-776-8340 fax  
email: [webmaster@cair-net.org](mailto:webmaster@cair-net.org)  
[www.cair-net.org/](http://www.cair-net.org/)

Contact CAIR Southern California to report hate crimes and harassment, for language assistance, and referrals to spiritual counseling.

**Feminist Majority Foundation**

8105 West Third Street  
Los Angeles, CA 90048  
323-651-0495  
323-653-2689 fax  
[www.feminist.org](http://www.feminist.org)

**Intergroup Clearinghouse**

1125-B Quintara St.  
San Francisco, CA 94116  
415-564-9410  
415-564-9417 fax  
email: [StopHatred@aol.com](mailto:StopHatred@aol.com)  
Contact Person: Jill Tregor, Executive Director

The Intergroup Clearinghouse coordinates San Francisco's Hate Violence Prevention and Assistance Network, and provides assistance to all victims of hate motivated violence. They provide counseling, advocacy, legal referrals, and assistance with the criminal justice system for those that need it.

**Islamic Networks Group**

408-296-7312  
408-296-7313  
email: [mail@ing.org](mailto:mail@ing.org)  
[www.ing.org](http://www.ing.org)  
Contact: Maha El Genaidi, Executive Director

Islamic Networks Group provides' educational presentations and training's about Islam to educators, law enforcement, and the general public.

**Lawyers Committee for Civil Rights**

301 Mission, Suite 400  
San Francisco, CA 94105  
Contact Person: Khari Tillery  
415-543-9444 ext. 212  
email: ktillery@lccr.com

The Lawyers' Committee for Civil Rights is operating a legal assistance program for victims of hate motivated crimes and discrimination in the wake of the tragic events of September 11, 2001. If you have been a victim of discrimination based on the fact that you are Arab or Muslim (or perceived to be Arab or Muslim), please contact them.

**Los Angeles County Human Relations Commission**

320 West Temple Street – Suite 1184  
Los Angeles, CA 90012  
213-974-7611  
213-687-4251 fax  
www.humanrelations.co.la.ca.us

**Muslim Public Affairs Council**

3010 Wilshire Boulevard, Suite 217  
Los Angeles, CA 90010  
Contact: Deanna Nassar  
800-898-3558 or 213-383-3443  
213-383-9674 fax  
email: mpacusa@aol.com  
www.mpac.org

**National Asian Pacific American Legal Consortium**

1140 Connecticut Avenue, N.W., Suite 1200  
Washington, D.C. 20036  
202-296-2300  
202-296-2318 fax

**Network for a Hate-Free Community  
County of Santa Clara/Office of Human Relations**

70 W. Hedding, Lower Level, West Wing  
San Jose, CA 95110  
408-792-2304  
www.santaclaracounty.org/ohr/hfc\_reportcrime.html

The Network for a Hate-Free Community is a program that serves as a centralized source for reporting and collecting data on hate incidents and hate crimes in Santa Clara County. In addition, the program makes referrals to mental health, law enforcement, Victim Witness Services, mediation and dispute resolution services for victims of hate crime and hate incidents.

The program also provides training to community groups, schools, and organizations on reporting and responding to hate incidents, hate crimes, and on prejudice reduction. It also provides speakers that help to raise awareness and understanding on a wide variety of ethnic and cultural groups residing in our community.

## **Sonoma County Commission on Human Rights**

707-565-2693

[www.sonoma-county.org](http://www.sonoma-county.org)

The Commission on Human Rights has a Hate Crimes Prevention Network, and investigates community complaints about hate incidents or hate crimes.

## **South Asian Network**

18000 Pioneer Blvd – Suite 101

Artesia, CA 90701

800-281-8111 or 562-403-0488

email: [saninfo@onebox.com](mailto:saninfo@onebox.com)

## **EMPLOYMENT DISCRIMINATION**

### **Equal Employment Opportunity Commission**

415-356-5100 (San Francisco)

408-291-7352 (San Jose)

510-637-3230 (Oakland)

559-487-5793 (Fresno)

213-894-1000 (Los Angeles)

619-557-7235 (San Diego)

To file a complaint of Employment Discrimination, call the office nearest you.

### **US Department of Justice**

#### **Office of Special Counsel**

#### **Immigration Related Unfair Employment Practices (OSC)**

#### **Civil Rights Division**

800-255-7688

800-237-2515 or 202-616-5594 (TDD for the Hearing-Impaired)

The OSC will investigate and prosecute charges of discrimination involving unfair hiring or firing practices against persons perceived to be of Middle Eastern descent. To Report Unlawful Discrimination, Please Call the OSC Worker Hotline number above.

## **AIRLINE PASSENGER PROFILING**

### **US Department of Transportation**

#### **Aviation Consumer Protection Division**

202-366-2220

Aviation Consumer Protection Division

US Department of Transportation

Room 4107, C-75

Washington, DC 20590

email: [airconsumer@ost.dot.gov](mailto:airconsumer@ost.dot.gov)

[www.dot.gov/airconsumer](http://www.dot.gov/airconsumer) (download complaint form)

Contact the US Department of Transportation, Aviation Consumer Protection Division to report acts of discrimination during air travel against those who are, or are perceived to be of Arab, Muslim or Middle eastern heritage



## **HOUSING DISCRIMINATION**

**US Department of Housing and Urban Development**  
800-669-9777

To file a housing discrimination complaint, contact the number above. If you believe there is a pattern or practice of discrimination, contact the Housing and Civil Enforcement Section at **202-514-4713**.

## **EDUCATIONAL DISCRIMINATION**

**US Department of Justice**  
**Civil Rights Division**  
**Educational Opportunities Section**  
877-292-3804  
202-514-4092  
<http://www.usdoj.gov/crt/nordwg.html>  
Mail: Educational Opportunities Section  
P.O. Box 65958  
Washington, D.C. 20035-5958

If you believe you have been discriminated against, please contact the Educational Opportunities Section of the Department of Justice.

**To add additional resources to this list,  
please email the Commission at [info@women.ca.gov](mailto:info@women.ca.gov) or call 916-445-3173**